



2018

ADVANCING
HEALTHCARE AWARDS

NORTHERN IRELAND

Allied health professionals and healthcare scientists

SHARING SUCCESSES

La Mon hotel
41 Gransha Rd, Comber, Belfast BT23 5RF
7 November 2018



Chamberlain Dunn Events
T 020 8334 4500
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www.chamberlaidunn.com

We'd like to say...

Congratulations

to all of the winners, finalists and everyone who entered the 2018 Advancing Healthcare Awards Northern Ireland. This is the fourth Advancing Healthcare awards that we have run in Northern Ireland and they just get better and better. We had almost 60 entries and again we encompassed healthcare scientists as well as AHPs. There are many superb examples of multi-disciplinary and partnership working; and many key messages for others wanting to explore whether these projects could be adapted and adopted on their patch.

The fruits of this year's judging panels are here in the Winners' Guide which we hope proves a valuable resource for everyone. We strongly believe that an awards programme doesn't end with the ceremony but that all of us have a responsibility to spread the word and continue to develop the best possible evidence-based practice. Contacts details are provided here for all the finalists.

None of this would have been possible without the support of our sponsors. We are so grateful to them for making the professional conference, the awards programme and the celebration dinner possible. A special thank you to Unite the Union who have sponsored the publication of this booklet: a fitting conclusion to the 2018 awards.

WOULD YOU LIKE TO BE INVOLVED ?

If you would like to be a sponsor, a judge or simply share some ideas about how we can develop the programme, please contact Rachael Fisher on rachael@chamberdunn.co.uk or call 020 8334 4500



Hazel Winning & Professor Ian Young

AHP lead officer & Chief Scientific Officer
Department of Health





Why join?

- Representation at Regulatory Body hearings (eg Health and Care Professions Council (HCPC))
- Regular briefings on professional issues, on-line training, and e-bulletins
- Workplace health and safety, dignity and equality at the heart of what we do
- Representation at work – on individual and collective issues
- Unite fights with you for pay, flexible working, decent terms and conditions
- Legal Services – 24 hour legal line, personal injury claims, free will service
- Education and Life-long learning
- Preferential members' rates for insurance, and shopping discounts

Join Unite - Caring for others, caring for you

Unite the Union is proud to stand with our members working as Speech and Language Therapists and Assistants along with other health sector workers we know you face the real threat of fragmentation of NHS services and the increased use of the private sector to deliver public services for private profit.

As dedicated healthcare professionals your terms and conditions, pay and pensions are under threat it has never been more important that you have a Union than that will campaign to keep those services and jobs within in the NHS, will fight to defend your terms and conditions and ensure the best interests of both patients and staff.

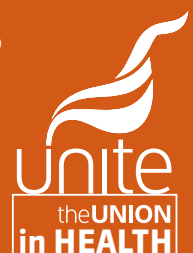
With more than 100,000 members in health and 6000 members in speech and language therapy, Unite is the union for Speech and Language Therapists and Assistants and talks on a daily basis to key decision makers in the NHS and government.

Being part of Unite means that the voice of Speech and Language Therapists and Assistants can be heard in national negotiations on pay and conditions and in the campaigns to keep the NHS within the public sector.

It also provides a strong voice in representing your interests with the Health and Care Professions Council and the Royal College of Speech and Language Therapists.

“Unite helped ensure that my employer made reasonable adjustments for my disability, and supplied the right equipment so that I can continue to do my job safely.”

Zoe Mayou, Speech and Language Therapist, West Midlands



OVERALL WINNERS



“ This project provides an amazing skill mix and expertise, which enhances the neonatal pathway for our young babies ”

NEONATAL AHPs AIDING HOLISTIC PARTNERSHIPS

AHPs Aiding Holistic Partnerships' is a regional integrated application from the PHA, BHSCT, NHSCT, SET, SHSCT and WHSCT on a model delivered across neonatal care. This model delivers Dietetic, Occupational Therapy, Physiotherapy and Speech and Language Therapy support to premature babies and their families in each of the neonatal units in NI. This initiative has expanded the skill-mix available to ensure effective multi-disciplinary working and the delivery of cost-effective, high-quality and safe care for neonates and their families.

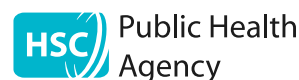
A presentation was provided as part of the judging process by the 2 of the regional lead clinicians; Nikki Lyttle Dietitian and Catherine Glover Occupational Therapist from BHSCT on the impact of this regional model which has set NI as leaders in neonatal care



The PHA award for building capacity in communities and prevention



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WINNER

HELP KIDS TALK - LISBURN AND COLIN

Lorraine Coulter, Lead Professional for Speech and Language Therapy and Mabel Scullion, Early Intervention Manager, South Eastern Health & Social Care Trust / Barnados

Children and young people who have speech, language and communication needs are at significant risk of failing to achieve their potential, leading to a risk of higher unemployment, mental health issues and antisocial behaviour.

Research had shown that 42% of children in Colin and 32% in Lisburn entering primary school had mild to severe speech and language difficulties.

There were examples of good practice in both localities, however, it was fragmented and patchy and lacking a consistent, co-ordinated approach to ensure better outcomes for the children.

The Help Kids Talk initiative, which is a community-wide multiagency initiative, was established by Early Intervention Lisburn, SEHSCT and Colin Early Intervention in 2017. The focus of the initiative is to take the learning from the award-winning Stoke Speaks Out project in Stoke on Trent which demonstrates clearly positive outcomes

for children over a 10-year period.

A steering group has now been set up with representatives from all organisations to ensure effective management and leadership at all levels. A three-year action plan has been codesigned and produced with the input of all stakeholders.

“Excellent example of partnership and the panel loved the vision of ‘creating a buzz around communication’.”

FIND OUT MORE

lorraine.coulter@setrust.hscni.net

FINALISTS



ESCAPE PAIN=BETTER CARE FOR CHRONIC JOINT PAIN

Joanne Shannon, Clinical Lead/Manager OrthopaedicCATS and Leanne Holmes, Advanced Practitioner Physiotherapist South Eastern Health & Social Care Trust

joanne.shannon@setrust.hscni.net



GP PRACTICE-BASED HEALTHY LEGS CLINICS

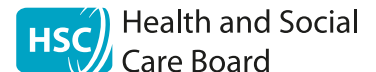
Pippa McCabe, Lymphoedema Clinical Lead and Vivienne Murdoch, (not pictured) Chronic Oedema Liaison Therapist South Eastern Health & Social Care Trust

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The HSCB award for enhancing support in primary care



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WINNER

FIRST CONTACT PRACTITIONER MUSCULOSKELETAL PHYSIOTHERAPY: A NEW ROLE IN PRIMARY CARE

Stephen McGarrigle, Principal Physiotherapist,
Cailin Hynes (not pictured), Advanced Physiotherapy
Practitioner and **Aven McCraith**, Professional Lead,
South Eastern Health & Social Care Trust

With over 20% of all GP patient consultations being for musculoskeletal conditions, and GP practices coming under increasing pressure, this team decided to pilot the use of an advanced physiotherapist practitioner in Comber Health Centre to assess and signpost these patients as a first contact.

Starting in December 2017, the first contact physiotherapist's (FCP) role was to fully manage patients who contacted the GP practice in relation to a musculoskeletal condition, without the need to be seen by a GP first. The role involved the use of advanced skills such as non-medical prescribing and injection therapy. The FCP provided 20 minute appointments – twice as long as a GP but for the same cost.

To date 55 hours of GP time have been saved, with high levels of stakeholder and patient satisfaction reported.

In addition:

- 97% of patients were seen without the need for GP involvement
- 91% of patients were discharged following the initial assessment with no further input required from the practice
- 47% of patients were seen within 48 hours of contact with DNA and CNA rates significantly lower
- 31% of patients were referred on to secondary care – a 25% reduction.

“ The panel were really impressed with this project and leadership was very evident in driving forward the innovation. ”

FIND OUT MORE

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FINALISTS



CANCER RELATED FATIGUE WORKSHOP

Alison Craig, Macmillan Clinical Specialist
Occupational Therapist, **Bernie
McGreevy**, Macmillan Clinical Specialist
Physiotherapist
Northern Health & Social Care Trust
alison.craig@northerntrust.hscni.net



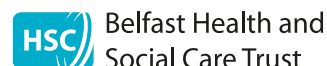
MANAGEMENT OF SYMPTOMS IN PALLIATIVE CARE - THE ROLE OF SPECIALIST PALLIATIVE CARE AHPs

Corrina Grimes, AHP Consultant and
Carolyn Murdock, Macmillan Specialist
Occupational Therapist,
Regional Specialist Palliative Care Allied
Health Professions Forum
corrina.grimes@hscni.net

The Belfast Trust award for science driving innovation in healthcare delivery



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WINNER

INNOVATION IN KIDNEY CROSSMATCHING

Bernadette Magee, Clinical Scientist, **Elaine Boyle**, (not pictured) Laboratory Manager, **Jennifer McCaughan** and **Jeanie Martin**, (not pictured) H&I Clinical Leads, Belfast Health & Social Care Trust

Prolonged ischaemic injury negatively impacts upon the short-term function and long-term survival of kidney transplants.

A new innovation which significantly reduces cold ischaemia times (the amount of time an organ is chilled and not receiving a blood supply) and therefore reduces ischaemic injury was introduced at the trust.

The technique, called virtual crossmatch (VXM), involves using a pre-transplant crossmatch result in selected renal patients when a negative crossmatch can be predicted with high confidence.

The first list of patients suitable for this procedure contained only 20 names comprising mostly male patients who never had any sensitisation via blood transfusion or previous transplantation.

Since then the categories of acceptance for VXM have been expanded on several occasions to include sensitised patients to the degree where around 70% of patients are now considered suitable. In the last year 47 out of 73 deceased donor transplants (64%) were performed on the basis of a VXM. Survival rates have been comparable to those receiving a physical crossmatch.

“ This project met the criteria really strongly, such as showing the impact of science applied to life situations. ”

FIND OUT MORE

bernie.magee@belfasttrust.hscni.net

FINALISTS



VIRTUAL REALITY MRI - THE BELFAST CHILDREN'S HOSPITAL PROJECT

Cormac McGrath, MRI Clinical Scientist, **Iain Galbraith** (not pictured) MRI Radiographer and **Aoibhinn McGrath** Northern Ireland Regional Medical Physics Service/Royal Belfast Hospital for Sick Children

cormac.mcgrath@belfasttrust.hscni



REMOTE RELEASE FRIDGE PROJECT

Stephen Kane, (not pictured) Blood Bank Manager and **Carmel Wright**, Project Manager, **Nichola McCrea**, Quality Officer and **Linda Halpin**, Biomedical Scientist Mater Hospital

stephenr.kane@belfasttrust.hscni.net

The Macmillan award for Innovation in service redesign to improve patient care



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MACMILLAN
CANCER SUPPORT



WINNER

WHAT CAN MY CHILD SEE?

Pamela Anketell, Paediatric Orthoptist and **Sonia George**, (not pictured) Consultant Ophthalmology, Belfast Health & Social Care Trust

Cerebral visual impairment (CVI) is the commonest cause of childhood visual impairment in the developed world. It is a debilitating condition of abnormal visual perception and processing, often in the context of overt neuro-developmental conditions.

In Belfast, there was an overwhelming desire from clinicians and families to introduce a holistic service for this population. The neuro-ophthalmic visual impairment clinic (NOVIC), launched in 2015, is an innovative service delivered by a multidisciplinary team which consolidates multiple visits into just one attendance to assess each child's abilities and needs.

The clinic aims to answer the most pressing question families ask – “what can my child see?” – by providing a dynamic picture of each child's vision in an assessment tailored to each individual's capabilities.

Through the unique collaboration between AHPs, optometrist, medics, nursing and the third sector, NOVIC has made significant strides in understanding and assisting this complex and under-represented patient group.

“ The patient story came across really strongly in this project, with clear, wide-reaching impact on patients' wellbeing. ”

FIND OUT MORE

Pamela.anketell@belfasttrust.hscni.net

FINALISTS



INTEGRATING DIABETES CARE

Lesley Hamilton, Diabetes Network Manager

Western Health & Social Care Trust

Lesley.Hamilton@westerntrust.hscni.net



HARVEY'S GANG NI

Giselle McKeown, Laboratory Training Officer and **Barbara Mullin**, Northern Ireland Blood Transfusion Service

giselle.mckeown@nibts.hscni.net

The DoH award for transforming the workforce



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WINNER

NEONATAL AHPs AIDING HOLISTIC PARTNERSHIPS

Nikki Lyttle, Lead Neonatal Dietitian and **Catherine Glover**, Lead Neonatal Occupational Therapist, NI Regional Project, including colleagues from PHA, BHSCT, NHSCT, SET, SHSCT and WHSCT

Over 1,800 babies are born prematurely annually in Northern Ireland. Babies have better chances of survival and greater quality of life outcomes if they have access to a wider range of professional staff including dietitians, occupational therapists, physiotherapists and speech and language therapists.

In 2016 a regional initiative was developed to embed AHP support within neonatal care. Providing support through aided holistic partnerships has ensured that holistic assessments and intervention programmes are delivered to meet the individualised needs of the babies and their families.

Early support from these professionals reduces the effects of prematurity, positively impacts on the child's long-term needs and has achieved the following:

- Improved standards of care
- Greater staff awareness, knowledge and skills
- Improved nutritional, respiratory, sensory and motor-skill development
- Increased parental confidence
- Safe and supported discharge.

“Excellent example of collective leadership and a model which has really moved neonatal care forward across Northern Ireland.”

FIND OUT MORE

nikki.lyttle@belfasttrust.hscni.net

FINALISTS



MOONLIGHT TO TWILIGHT

Ann McQueen, ASM physiotherapy and **Alyson Williams**, Team lead Physiotherapist
Belfast Health & Social Care Trust

ann.mcqueen2@belfasttrust.hscni.net



MULTI-PROFESSIONAL, DUAL-SITE SERVICE FOR GESTATIONAL DIABETES

Daire Weekes, (not pictured) Team Lead for DM Specialist Dietitians, **Nicki Perry**, (not pictured) Specialist Diabetes Dietitian, **Siobhan Monaghan**, Diabetes Specialist Dietitian
Western Health & Social Care Trust

daire.mccorry@westerntrust.hscni.net

HSC Leadership Centre award for leadership and culture



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WINNER

INTRODUCTION OF A REGIONAL PROGRAMME FOR THE IMAGING SERVICES ACCREDITATION SCHEME (ISAS) IN NI

Maria Wright, Programme Manager Diagnostic Imaging/ Regional ISAS Lead, HSCB, **Aisling Howell**, Lead ISAS Radiographer and **Indye-yah Prince**, Radiographer. The Regional ISAS Team

Following recommendations from the Francis Report into Mid-Staffordshire, the Imaging Services Accreditation Scheme Standard (ISAS) was jointly developed by the Colleges of Radiology/ Radiography.

Given the significant proportion of people who use imaging services and its role within virtually every clinical patient pathway, accreditation gives third-party recognition that services have demonstrated organisational competence to deliver high quality services, competent staff and a safe environment.

However, there were no externally accredited diagnostic imaging services in Northern Ireland so funding was secured to establish a regional ISAS team, comprising a regional lead, lead radiographer and lead radiologist in each trust.

Preparation for ISAS accreditation is intensive and can take 12-24 months. However, the first trust has announced its intention to apply imminently for accreditation and a second application is anticipated before the end of 2018.

“ The panel particularly liked the regional nature of the work and the multi professional nature of the project was very strong. ”

FIND OUT MORE
maria.wright@hscni.net

FINALISTS



“KEEP ER LIT” SUPPORTING THE PATIENT'S JOURNEYS USING eHEALTH WITHIN AHPs

Denise Hall, Clinical Lead Physiotherapist and **Helena Kinkaid**, Advanced Specialist Radiographer, **Monica McAteer**, Podiatry Lead
Southern Health & Social Care Trust



BHSCT LABS LEAD THE WAY IN BRAAT

Gerry Lennon, **Marianne Howie**, Senior Biomedical Scientist, H&S Lead and **Gerardine McQuoid**, H&S Coordinator
Belfast Health & Social Care Trust

gerry.lennon@Belfasttrust.hscni.net

Ulster University award to its outstanding students



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WINNER

Clare Strathern, occupational therapist, Ulster University

Clare graduated with a First Class Honours degree in occupational therapy and was awarded the Anne Stewart Placement Prize for the highest placement marks.

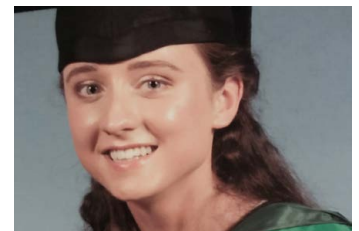
Clare has a previous BA Honours degree in English and History and also worked as a commercial insurance broker for 13 years. She returned to full-time study as she wanted to be in a more rewarding role, to make a positive difference to people's lives and connect with them in a meaningful, therapeutic way.

Clare has a passion for mental health and is soon to commence a post with the Belfast Trust. She would also like to pursue a PhD in the future.

FINALISTS



Marilyn Maguire, physiotherapist, Ulster University



Sharon Moore, Healthcare Science (Cardiac Physiology), Ulster University

Reservist AHP Award



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38 (IRISH) BRIGADE

WINNER

FLIGHT LIEUTENANT JAMIE WILSON

Jamie Wilson is a physiotherapist, and a medical support officer with 502 (Ulster) Squadron RAF reserve.

Since childhood he has had a stammer but has conquered his difficulties to qualify as a physiotherapist and become a reservist officer. He is now the only Reserve Officer on the Defence Stammering Network Committee. Part of his success is due to the supportiveness of the military and their commitment to diversity, which he highlighted in an article after he had finished his officer training, published by the British Stammering Association.

Among his other achievements, he recently climbed the highest peak of each county in Northern Ireland within a 24-hour period.

He was invited to be interviewed as an ambassador for Action for Stammering Children; helping to reinforce their goal to inspire affected children and has received a Joint Force Air Component Commander's commendation for his services to charity.

“ His charity work has been awesome and he continues to shine in his reservist military position. Always stretching himself; he is the epitome of a role model. ”

OUR JUDGES



Ruth Thompson

Daniel Kerr

Emma Holden

Colin Dunlop

Michelle Tennyson

John McGarvey

Chris Matthews

Hazel Winning

Patrick Convery

(not pictured)

Advancing Healthcare Awards

OUR MISSION STATEMENT



To grow & sustain a prestigious UK-wide awards programme for allied health professionals & healthcare scientists that reflects their contribution to high quality person-centred care and fosters awareness of their part in transforming health & social care. ”

THANK YOU TO..

We are grateful for the support of these organisations who helped financially and in many other ways to make the 2018 awards such a success. We appreciate your interest and involvement throughout the awards period and beyond.



The School of Health Sciences is one of the few health science schools in the UK to offer six AHP subjects together with healthcare science programmes.

It is one of the oldest allied health professional academic schools in the UK, with a distinguished history of producing graduates who then become leaders in research, health and social care services and education. It works with key stakeholders to directly impact on healthcare policy and practice; and contributes to social and economic development through technology and knowledge transfer.

The School holds a Bronze Athena Swann award; the Athena SWAN Charter recognises and celebrates good employment practice for women working in science, technology, engineering and maths (STEM) in higher education and research.

www.science.ulster.ac.uk/health



Macmillan Cancer Support is proud to sponsor 2018 Advancing Healthcare Awards NI. Macmillan recognises the critical role of AHPs in providing rehabilitation across the cancer pathway and in driving redesign, ensuring safe, sustainable and effective services. Cancer can affect someone's whole life. Macmillan provides practical, financial and emotional support, and campaigns for better cancer care. As more people are diagnosed, they need support throughout and beyond their cancer journey. Our goal is to complement and enhance the outstanding work of health and social care professionals and be there for everyone who needs us.

www.macmillan.org.uk/professionals



Abbey Medicare sell a vast range of specialist medical equipment and are also the Northern Ireland distributor for Chiltern Invadex. In response to the recent changes in client demographic, Abbey Medicare have also launched a new Bariatric sales and rental division. With Bariatric hoists, chairs as well as a selection of other equipment. We can provide the full Bariatric package. Abbey Medicare provide maintenance, repair and servicing of specialist equipment in hospitals, schools and the community within Northern Ireland.

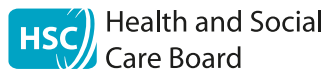
Our goal is to support our clients to attain the highest level of comfort, independence and dignity.

www.abbeymedicare.co.uk



38 (Irish) Brigade

The Defence Medical Services (Navy, Army and RAF) provide medical care to sick and injured military personnel and others in a range of uniquely challenging operational and training environments around the world. Medical Reservists work and train alongside their health colleagues on a daily basis in the UK; many employers recognise that the training and skills gained by a reservist can directly benefit their organisation. As a member of the Defence Medical Services, Reservists have access to a wide range of training, in communication, leadership and management as well as having access to professional courses, such as ALS, MIMMS, Medical Operation Planning and Humanitarian Disaster Relief. All are provided at no financial expense to their employer.



The Health and Social Care Board, set up in 2009, faces a diverse and challenging role as it seeks to develop health and social care services across Northern Ireland. Its role is principally; to arrange or 'commission' a comprehensive range of modern and effective health and social services for the 1.8 million people who live in Northern Ireland; to work with the health and social care trusts that directly provide services to people to ensure that these meet their needs; to deploy and manage its annual funding from the Northern Ireland Executive – currently £4 billion – to ensure that all services are safe and sustainable.

www.hscboard.hscni.net



Unite in health is a section of Unite the Union, the largest trade union in Ireland and the UK. In Northern Ireland Unite in health represent members across the health service including laboratory and pathology staff, speech and language therapy staff, community nurses, pharmacists and psychologists and many others. Unite also provides both professional and industrial advice guidance and representation to staff across the service and at all grades and levels.

www.unitetheunion.org



The HSC Clinical Education Centre is part of the Business Services Organisation. Our purpose is to provide education to nurses, midwives and allied health professions employed in Health and Social Care Trusts. The AHP Unit coordinates delivery of profession specific and multi-professional education programmes. We also welcome applications from voluntary, community and independent sectors. Further information and details regarding forthcoming programmes can be found on our website.

www.cec.hscni.net



The Department, established by the Departments (NI) Order 1999, administers the business of: Health and Personal Social Services, which includes policy and legislation for hospitals, family practitioner services, community health and personal social services; public health, which covers responsibility for policy and legislation to promote and protect the health and well-being of the population of Northern Ireland; and public safety, which encompasses responsibility for the policy and legislation for the fire authority, food safety and emergency planning.

www.health-ni.gov.uk



The Public Health Agency, established in April 2009, is the major regional organisation for health protection and health and social wellbeing improvement. Our role also commits us to addressing the causes and associated inequalities of preventable ill-health and lack of wellbeing. We are a multi-disciplinary, multi-professional body with a strong regional and local presence. We work within an operational framework under the following three directorates: public health, nursing and allied health professionals, and operations.

www.publichealth.hscni.net



The HSC Leadership Centre, formerly the Beeches Management Centre was established in 1993 to provide leadership and organisational development support to health and social care organisations across Northern Ireland. We have successfully expanded our client base to include a range of public and private organisations by developing a range of innovative, high quality and cost effective interventions. The Centre also provides IT services including bespoke training, eLearning and web-based business solutions. We deliver a high level consultancy service supporting project management, leadership and management development, service reform and modernisation.

www.leadership.hscni.net



Belfast Trust is the largest integrated health and social care Trust in the United Kingdom. We deliver integrated health and social care to approximately 340,000 citizens in Belfast and provide the majority of regional specialist services to all of Northern Ireland. We have an annual budget of £1.3bn and a workforce over 20,000 (full time and part time). Belfast Trust also comprises the major teaching and training hospitals in Northern Ireland.

www.belfasttrust.hscni.net